ALFAZ KHAN

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SUMMARY

SAP-focused Product Manager with hands-on experience in SAP PP, QM, and WMS implementations across supply chain and warehouse functions. Known for improving system efficiency, automating test processes, and leading end-to-end ERP rollouts that deliver measurable results.

EXPERIENCE

Lead Product Manager
KeelWorks Org.   **December 2024 - Present, Remote**
• Spearheaded the development of an internal volunteer management portal by leading product roadmap creation, feature prioritization, and cross-functional alignment.
• Managed collaboration across backend/frontend developers, designers, and project managers to bring delayed projects back on track using phased rollouts and weekly Scrum meetings.
• Created MVP documentation, SOPs, and onboarding manuals tailored to different user groups, improving team onboarding and role clarity.
• Utilized Figma for design handoff and maintained a live changelog for developers to streamline feedback and implementation cycles.
• Drove platform scalability planning, including architecture for future feature integration, onboarding capacity for new users, and peak usage optimization.

Project Implementation Consultant
MINEMAN Systems Pvt. Ltd.   **July 2021 - July 2023, India**
• Standardized 220+ SOPs for production and warehouse processes across multi-site operations.
• Used Lean Six Sigma tools to identify workflow bottlenecks, reducing operational delays by 20%.
• Built vendor evaluation dashboards, leading to improved OTIF rates and better contract terms.
• Managed cross-functional teams for process audits, UAT trials, and KPI monitoring.

Supply Chain Manager
Cloth Wagen   **April 2014 - December 2016, India**
• Led end-to-end supply chain operations for event merchandise production, covering procurement, inventory, and vendor relations.
• Implemented Kanban-based inventory planning and SAP MRP, reducing excess stock by 22% and improving turnover.
• Negotiated with suppliers to resolve quality issues, avoiding $12K in potential scrap costs and improving vendor scorecards.
• Redesigned warehouse layout and bin allocation, cutting retrieval times by 33% and boosting picking efficiency.

PROJECT

Volunteer Performance Tracking System (Inspired by KPIs)
KeelWorks Org. • December 2024 - Present
• Developed a performance tracking system modeled on SAP KPI frameworks to monitor volunteer engagement, task completion, and feedback scores.
• Enabled data-driven allocation of volunteers to roles that matched their strengths, reducing talent misalignment.
• Improved project fit and volunteer retention by 22% over 3 months.

Automated Test Script Generator for SAP UAT (GPT-Integrated)
MINEMAN Systems Pvt. Ltd. • January 2022 - May 2023
• Developed an AI-powered internal tool using GPT to automate creation of UAT test scripts from SOPs and functional flows.
• Reduced manual effort by 40% and standardized test documentation across SAP PP, QM, and WMS modules.
• Saved 45 hours annually per employee in QA and testing cycles; improved test coverage consistency by 60%.

Lean Production Uplift: Reduced Cycle Time via Line Balancing and PFMEA
Cloth Wagen • January 2015 - December 2016
• Led a cross-functional Lean Six Sigma initiative to rebalance production lines using PFMEA, takt time analysis, and bottleneck simulations.
• Eliminated redundant workstations and introduced one-piece flow cells, aligned with SAP PP schedules.
• Reduced production cycle time by 28%, cut WIP inventory by 35%, and increased throughput by 22% without adding headcount.

EDUCATION

Master of Supply Chain Analytics
Rutgers Business School • New Brunswick, NJ • December 2024 • 3.3

Bachelor of Technology in Mechanical Engineering and Honors in Robotics and IoT
Narsee Monjee Institute of Management Studies • Mumbai, India • August 2021

SKILLS

SAP PP, QM, MM | WMS (Manhattan) | ERP Implementation | Product Lifecycle Management | Requirements Gathering & UAT | Cross- functional Leadership | Process Automation | Lean Six Sigma | KPI Dashboarding | SQL & Power BI | Stakeholder Management | Tableau | Minitab | Microsoft Dynamics 365 | Forecasting & Regression | UAT & QA Automation | Agile Tools